

T&Cs: Cancellation/No Show Policy



If you wish to cancel your appointment please do so before 48 -24 hours to reschedule your appointment and to avoid a 100% cancellation charge or course treatment loss.

A full fee will be imposed for a no show. All online booking appointments made on services of £50 and under, a deposit/booking fee of 50% is applied to secure the appointment.

This policy also applies to online bookings. Please refer to T&Cs phorest.com online booking system for further information Deposits will also be required on higher priced aesthetic treatments for confirmation and prescription purposes.

No refunds will be provided when the cancellation/no show policy is not adhered to.

Failure to arrive on time for treatments will result in treatment time being shortened, cancelled or moved due to the nature of the treatment and no discounts will be offered. Any courses or treatment programmes booked must be paid in full and completed within three to six months from date of purchase.